

Specific Questions and Answers for the most pressing issues associated with COVID 19.

If you have limited English proficiency and need help in a specific language – Call 211 (or 215-4211) and ask for the Language Line for your language.

Visit [Centro Hispano](#) for services for Latinos or Latinas.

Visit [Bridge Refugee Services](#) for newly arrived refugees.

Visit [TIRRC](#) if you are an immigrant or refugee needing to know your rights.

For information about immigrant services, visit [Catholic Charities Office of Immigrant Services](#).

For safety services, visit [Bilingual YWCA Advocates of Domestic Violence Victims](#)

For general information about COVID 19 – Call 211

For medical information about COVID 19 – Call 215-5555

If you believe you might be sick – go to this website for information

If you lost your job due to COVID 19, check this [website](#) for information about the process.

If you need a job – See the Chamber of Commerce's [website](#) for the companies hiring.

If you need help with rent or mortgage – Here are some [resources](#).

If you are worried about not being able to pay rent – The Tennessee Supreme Court issued an order freezing any official action for eviction based on non-payment of rent until April 30th unless there are extraordinary circumstances. Selling drugs, deliberate vandalism, etc. would be extraordinary circumstances. Although the prohibition is only for non-payment of rent, because the order says it should be liberally construed, many judges would probably apply it to lease violations less important than non-payment of rent. This order DOES NOT RELIEVE ANYONE OF THE OBLIGATION to pay rent, late fees, interest, etc. due between March 13 and April 30th, you just can't be evicted for it.

Technically a clerk should not accept a pleading requesting eviction before May 1, but that may or may not be followed.

If you need food – Here is a list of [food pantries](#).

If you are in need of Mobile Meals – Here is [information and the application](#).

If you are worried about paying your KUB bill – To assist customers, KUB has suspended disconnections for non-payment until further notice. While services will not be disconnected, bills will continue to accrue. KUB encourages customers to make payments if able. If you have questions about your account or bill payments, call 865-524-2911 to speak to a customer service representative.

If you need help paying your KUB bill – visit KUB's [website](#).

If you have a pet and need emergency food – Call Young Williams at 865-363-6702, or email pethelp@young-williams.org

If you do not have transportation – ALL KAT buses are currently free. But please limit bus rides to essential rides only. If you are not on a [KAT Bus route](#), try these resources.

If you have student loans that you might not be able to pay – visit this [website](#).

If you are a senior – Here are some [resources](#) for you.

Here is the [Senior Services Directory](#).

If you are at risk of becoming homeless or are homeless – Here is a [program](#) that might help.

[Resources](#) for Businesses impacted by COVID-19

If you are a small business in need of help to keep your business afloat – [Here are some resources](#).

[Resources](#) for Employees impacted by COVID-19

If these resources do not help you find what you need, please call 211 (or 215-4211).